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STATE OF NEW HAMPSHIRE



PUBLIC UTILITIES COMMISSION 21 S. Fruit St., Suite 10 Concord, N.H. 03301-2429

November 12, 2014

Matthew J. Fossum, Senior Counsel Public Service of New Hampshire 781 N. Commercial Street Manchester, NH 03101

Re: DE 14-203, Public Service of New Hampshire Proposed Amendment to Controlled Water Heating and Load Controlled Service Rates

Dear Mr. Fossum:

On July 29, 2014, Public Service Company of New Hampshire ("PSNH") filed a request to amend the terms or conditions of service provided under its Controlled Water Heating ("CWH") and Load Controlled Service, 8, 10 and 11 hour option ("LCS") rates. While these changes require amending PSNH's tariff, the CWH and LCS rates themselves will not change.

After a review of the accounts taking service under the CWH and LCS rates, which were closed to new locations on September 30, 1981, numerous customers were deemed ineligible and removed from the CWH and LCS rates. The customers remaining on those rates require a special meter with a time-based load control switch suitable for direct load control to take service. But according to PSNH, many of the existing meters in the remaining accounts have reached the end of their useful lives and are experiencing degraded capabilities.

Research by PSNH's Meter Engineering group revealed that none of the four major meter manufacturers PSNH works with manufactures a replacement meter with a time-based load control switch suitable for direct load control. Thus, PSNH proposed to install standard Automatic Meter Reading (AMR) meters. This proposal would cost the Company less than \$25,000 for 646 accounts and would be completed as part of its wider meter conversion project. The customers would see a newer meter, but would see no change to their invoice or service, because PSNH is not changing the existing rates and only intends to change the tariff as necessary to permit it to use the AMR meters. The Company also represents that the tariff change is revenue neutral. Although the customers would see no change in their billing, the time restrictions noted in the rates would no longer apply, which is the reason the Company proposed amending its tariffs. PSNH stated it would continue its efforts to reduce the number of customers on these closed rates in anticipation of eliminating these rates in a future distribution rate case.

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Staff reviewed PSNH's tariff changes and based on its review of the filing, on October 15, 2014, filed its recommendation that allow PSNH's amendments to its tariffs to go into effect and close this docket.

The Commission has approved the amendments to the CWH and LCS terms and conditions and will allow 9th Revised Page 42, 9th Revised Page 46, 9th Revised Page 52, and 1st Revised Page 57 to go into effect as filed.

Sincerely,

July A bulad 1

Debra A. Howland Executive Director

SERVICE LIST - EMAIL ADDRESSES - DOCKET RELATED

Pursuant to N.H. Admin Rule Puc 203.11 (a) (1): Serve an electronic copy on each person identified on the service list.

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FILING INSTRUCTIONS:

a) Pursuant to N.H. Admin Rule Puc 203.02 (a), with the exception of Discovery, file 7 copies, as well as an electronic copy, of all documents including cover letter with: DEBRA A HOWLAND

EXEC DIRECTOR NHPUC 21 S. FRUIT ST, SUITE 10 CONCORD NH 03301-2429

- b) Serve an electronic copy with each person identified on the Commission's service list and with the Office of Consumer Advocate.
- c) Serve a written copy on each person on the service list not able to receive electronic mail.